

Cumbria Deaf and Hearing Loss Services

delivered by  B·I·D SERVICES

Cumbria Deaf and Hearing Loss Services is delivered by BID Services and offers **specialist equipment support** alongside **specialist information, advice and support** to people living in Cumbria who are deaf, hard of hearing or have a dual sensory loss. We also provide support to families, carers, professionals and other organisations.

- ✓ Welfare benefits and housing issues
- ✓ Employment including Access to Work
- ✓ Access to Council services
- ✓ Advice and support to access BSL Interpreting
- ✓ Support to access social, leisure and community activities
- ✓ Information regarding local/national services, activities,
- ✓ Training and opportunities available

Information, Advice and Guidance drop-ins

We offer drop-ins at Carlisle Library, the Cornerstone Cafe in Denton, Whitehaven Library and others in the West. We run a Tinnitus Support Group at the Samaritans in Whitehaven. Please check our website for details or contact us.



Services are carried out face to face or remotely, depending on individual need or preference.




Getting in Touch

We are open from
Monday to Friday,
9am - 5pm.


For more information or
support, please contact us.

 **Tel** 01768 868510
 **Email** cumbria@bid.org.uk

Equipment Service

 **Mobile** 07702 941994

Information, Advice & Support

 **Mobile** 07745 540182



**Cumbria Deaf and Hearing Loss Services is funded by
Cumberland Council and delivered by the charity BID
Services.**

For further information about BID Services or any of our services
please contact us

Tel: 0121 246 6100 **Email:** info@bid.org.uk

BID Services, Deaf Cultural Centre, Ladywood Road,
Birmingham, B16 8SZ

Website: www.bid.org.uk

Registered charity in England 1053184
Registered company 03124204